



## LOGISTICS BPO

BML is a leading provider of supply chain solutions. Our BPO (business process outsourcing) Logistics Management services provide an efficient, outsourced back office that is focused on value optimization and sustainability at each step of the supply chain, from Buy & Make to Store, Move & Sell.

## ENABLING OPTIMIZATION

Whatever your industry and product range, the supply chain is under enormous pressure in both traditional and emerging markets. Demographics are changing as western populations age and regulatory pressures increase. New customer behaviors must be managed, as social networks bring your business unprecedented customer visibility.

## DRIVING SUSTAINABLE VALUE AT EACH STEP OF THE SUPPLY CHAIN

Our comprehensive range of BPO Supply Chain Management services helps free up your valuable resources, enabling you to focus on your core business. Our process experts ensure that the back office delivers:

- Reduced inventories and waste, resulting in lower working capital
- Reduced carbon footprint, leading to a more sustainable operating model
- Increased accuracy and responsiveness, improving customer service

We assemble end-to-end process support services that address each step of the supply chain, including:

### BUY

contract management, materials requirement planning, procurement support and PO management, supply planning.

### MAKE

design engineering, master production scheduling, production planning, demand planning.

### STORE

stock reconciliation, stock analysis, warehouse management.

### MOVE

order generation, order allocation, E-collection, transport and claims payment, load tracking and in-transit monitoring, distribution planning, logistics optimization, multi-modal analysis, transport scheduling.

### SELL

order management, support services (i.e. invoicing), distribution management, promotions management, distributor claims processing, order fulfillment.

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